

## STRATEGIC ACTION PLAN

PRIORITY	ACTIONS	RESPONSIBILITY	DATE
<p><b>Partnership and the Community Plan</b> Leicester Partnership resolved, at the first general assembly held on 13<sup>th</sup> March for 160 stakeholders to:</p>	<ul style="list-style-type: none"> <li>• Increase the number of individuals, organisations and businesses committed to the plan.</li> <li>• Develop new actions and projects aimed at meeting goals in the plan.</li> <li>• Adopt the targets in the LPSA as its priority for the next three years.</li> <li>• Revise the community plan.</li> <li>• Roll out area community strategies</li> </ul>	Leicester Partnership	<p>April 2003</p> <p>April 2004 2005/06</p>
<p><b>Responding to Public Opinion</b> The council is responding to the challenges posed by the residents survey, the priorities are:</p>	<ul style="list-style-type: none"> <li>• To improve information provision to residents.</li> <li>• To tackle community safety issues of concern to local residents.</li> <li>• To improve facilities for children and teenagers.</li> <li>• To improve satisfaction ratings among users of council housing services.</li> <li>• To improve satisfaction ratings among users of secondary school services.</li> <li>• To improve satisfaction ratings for the street cleaning service.</li> <li>• To improve contact with the council.</li> </ul>	Chief Executive and Corporate Directors	October 2004 (Date of next Residents Survey)
<p><b>Revitalising Neighbourhoods</b></p>	<ul style="list-style-type: none"> <li>• Establish ten Neighbourhood Forums to facilitate greater community involvement.</li> <li>• Appoint ten Neighbourhood Managers to co-ordinate local service delivery.</li> <li>• Establish a new senior structure of Corporate and Service Directors who will be more strategic, more integrated, more locally focussed and more performance orientated.</li> <li>• Restructure front line services to make them more responsive to local need.</li> <li>• Stimulate a change in organisational culture to sustain these changes.</li> <li>• Improve customer care through speedier and friendlier responses</li> </ul>	Corporate Director, Cultural Services and Neighbourhood Renewal and Assistant Chief Executive	April 2004
<p><b>Racial Harmony and Community Cohesion</b></p>	<ul style="list-style-type: none"> <li>• Develop a community cohesion strategy which will be integrated with the revised Community Plan.</li> </ul>	Chief Executive	April 2003
<p><b>Service Improvement</b></p>	<ul style="list-style-type: none"> <li>• Embed performance management and best value into the organisation.</li> <li>• Implement the local public service agreement.</li> <li>• Implement service improvements within all our services.</li> </ul>	Corporate Directors	<p>April 2004</p> <p>April 2005</p> <p>Continuous</p>
<p><b>Budget Strategy</b></p>	<ul style="list-style-type: none"> <li>• Implement the three year budget strategy and capital strategy.</li> <li>• The Council has reaffirmed the priorities of Education, Social Care and Community Safety by further increasing their resources by £1,557,000 for 2002/2003.</li> </ul>	Corporate Directors	April 2005
<p><b>CPA Outcomes</b></p>		Chief Executive	
<p><b>Strategic Direction</b></p>	<ul style="list-style-type: none"> <li>• We will review our strategic direction in consultation with key stakeholders.</li> </ul>	Leader and Chief Executive	

